

# Overseas Students Refund Policy and Procedures

Last Review March 2023

Next Review: March 2025



## 1. REFUND POLICY

### PROVIDER DEFAULT

5.1. The School is considered to have defaulted in the following circumstances:

5.1.1. the School fails to commence the provision of the course to the Student at the School on the agreed starting date; or

5.4.1. the course  
previously

5.4.2. the student  
at the Scho

5.4.3. the School  
following e

5.4.3.1. the P  
under

5.4.3.2. the S

5.4.3.3. misbe

5.5.



5.7 The School is not required to provide a refund under this if:

5.7.1. the student's visa was cancelled; and

the cancellation was a reason for one or more of the following acts or omissions by the student that directly or indirectly caused the student to default in relation to the course at the location:

5.7.1.1 the student's failure to start the course at the location on the agreed starting day after arrival in Australia;

5.7.1.2 the student's withdrawal from the course at that location without approval from the School

5.7.1.3 the student's failure to pay an amount he or she was liable to pay the provider, directly or indirectly, in order to undertake the course at that location.

5.7.3.

